E-Mail Configuration

Written by Gene Cooper
Sunday, 06 August 2006 07:13 - Last Updated Wednesday, 30 December 2009 10:00

Please read this entire page.

Introduction to Antispam Practices

Go here after reading this page.

Reference

Please see these other documents for more specific configuration examples:

- [Microsoft Outlook Express](#)
- [Microsoft Outlook 2000](#)
- [Microsoft Outlook 2003](#)
- [Mozilla Thunderbird](#)
- [Microsoft Outlook 2003](#) (secure) (use this if connecting via another ISP)

Credentials

Your credentials are your login name and password. Your login name will usually be the first part of your e-mail address, except in rare circumstances. For example, if your e-mail address is 'fred@xyz.com', your login name will be 'fred'.

Use all lower case characters for everything unless you know that your password includes an upper case character. Using a password that contains a combination of punctuation, upper-case characters, lower-case characters and numbers is a 'good idea'.

We do not store your password. Please don't ask us for it...we don't know it! We can, however reset your password to anything you like.

Mail Preferences

E- mail preferences you can set:

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- Name ('from' identity)
- Password (you must know your current password)
- Vacation Message (autoresponder)
- Forwarding (to another mail account)
- Spam Filtering
- Virus Filtering
- Whitelist (good people)
- Blacklist (bad people or spammers)
- Language Preferences

https://www.sonoracomm.com:81/mailuser   **Mail Servers**

Set both incoming (POP3 and IMAP) and outgoing (SMTP) mail servers in your mail client (Outlook, Outlook Express, Thunderbird, etc.) to:

mail.sonoracomm.com

If you travel with a notebook PC or if you access your account from a PC connected to another ISP, you <u>must</u> use webmail (easiest) or <u>secure settings</u> in your mail client.

Webmail

Webmail is useful as:

- your primary mail client
- when you are traveling
- in the case of problems with your regular PC

Webmail is an IMAP mail client that will expose the the very same folders and messages as your desktop IMAP mail client because your e-mail folders and messages are stored on our server instead of your local PC.

If you want to use the IMAP protocol, we recommend using webmail or the free Thunderbird (**h ttp://www.mozilla.com**
) mail client. Though Microsoft mail clients now have some support for IMAP servers, we find them more confusing to use than Thunderbird.

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https://webmail.sonoracomm.com

If you see a pop-up security warning concerning the certificate, just hit OK. It is normal, depending on your web browser settings, to see this message every time.

Our new webmail is easy and very capable. It works right from the start, but if your e-mail address is not @sonoracomm.com, be sure to set the 'From Address' to your full e-mail address in the Default Identity.

To adjust the Default Identity - Log into Webmail, click Personal Settings, then click Identities.

Spam Filter

The spam filter is preset with our 'easy' defaults which are very effective, but you can adjust it to be even more effective. Here is a document with information to change your **spam filter settings** . **Di sk Quota**

The standard mailbox size has been increased to 50MB. Additional disk space is fast and easy to add in 50MB increments. The maximum individual message size is 10MB.

Backup and Restore

We back up our mail server nightly and we can restore individual messages or entire mailboxes. Note that the POP mail protocol in common use may delete all messages before our backup procedure runs. Use the IMAP protocol ensures that our backups will contain your message store as the IMAP protocol uses a server-based message store.

Message Store Backup   Free
  Restore Entire Mailbox $49.95
  Restore Individual Messages $79.95

Please contact us by e-mail to support@sonoracomm.com or call us with any problems at 520-407-2000.

Thank you for your support and we hope you enjoy the new features of our system.

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